



### Roles Management Audit - Luisa Two Two

2 messages

**Christy Tran** <christy.tran@multco.us>  
To: Ben Byers <ben.byers@multco.us>  
Cc: Christy Tran <christy.tran@multco.us>

Fri, Dec 17, 2021 at 11:08 AM

Hi Ben,

Question, since Luisa moved to DA's Office and is not using her previous login with CP, should it be inactivated? If so, is this something you could do?

<input type="checkbox"/>	Name ▲	User Name ▼	Phone	Email ▼	Department	Position	Role	Status	Last Login Date ▼
<input type="checkbox"/>	Luisa Two Two	TWOTWL	+1 503-988-4816 ext. 84816	luisa.twotwo@mcda.us	District Attorney	-	Shopper	Active	-
<input type="checkbox"/>	Luisa Two Two	twotwol	-	Luisa.TWOTWO@mcda.us	-	-	Requester SD Manager TCM Contract Manager more...	Active	12/16/2021 3:45:03 PM
<input type="checkbox"/>	Luisa Two Two (do not use)	twotwolu	+1 503-988-7542 ext. 87542	luisa.twotwo@multco.us	District Attorney	-	Shopper	Inactive	3/15/2021 2:01:52 PM

#### Christy Tran, CPPB

[Multco Marketplace Support Analyst](#) | Maintenance and Release

[Multnomah County Central Purchasing](#) | [Bids and Proposal Opportunities](#)

Office Phone: 503.988.3888 | Email Address: [christy.tran@multco.us](mailto:christy.tran@multco.us)

**Ben Byers** <ben.byers@multco.us>  
To: Christy Tran <christy.tran@multco.us>

Mon, Dec 20, 2021 at 9:49 AM

Hi Christy,

That looks like one that never fully cleared the system matching. We can try deactivating the TWOTWL user name account. If it gets reactivated by the integration, that'll tell us a lot. Wanna open a ticket for that so that I can set a follow up?

#### Ben Byers

Pronouns: He/him/his  
Senior IT BSA  
Multnomah County IT Department

[501 SE Hawthorne Blvd, Portland, OR 97214](#)

Desk: 503.988.2995

Cell: 503.502.9192

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